**CANCELLATION**

<table>
<thead>
<tr>
<th>CLASS</th>
<th>RBDs</th>
<th>A CHANGE is</th>
<th>CANCELLATION of booking at least number of hours as mentioned below, before the departure of flight</th>
<th>NO-SHOW is when a passenger fails to change/cancel the booking at least number of hours as mentioned below, before the departure of flight</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Class</td>
<td>F, B, A</td>
<td>NIL (24 hours before departure)</td>
<td>NIL (24 hours before departure)</td>
<td>NIL (24 hours before departure)</td>
</tr>
<tr>
<td>Business Class</td>
<td>C, D, E, I</td>
<td>NIL (24 hours before departure)</td>
<td>NIL (24 hours before departure)</td>
<td>NIL (24 hours before departure)</td>
</tr>
<tr>
<td>Economy Class</td>
<td>Y, Z, A, L, G, L, E, K, H, Q, V, W, B, U</td>
<td>NIL (24 hours before departure)</td>
<td>NIL (24 hours before departure)</td>
<td>NIL (24 hours before departure)</td>
</tr>
</tbody>
</table>

**RBDs**

- **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
- **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
- **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

**G & A**

- **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
- **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
- **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

**F & A**

- **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
- **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
- **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

**NO-SHOW**

- **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
- **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
- **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

**Notes**

- Above Charges are applicable per coupon.
- In case of Air India, Basic Fare will be forfeited.
- In case of Re-issuance - Reissuance Charges and Difference of fare, if any, are applicable.
- (LTC/Leaves) Changes/Refund will be as per the highest Business or Economy Class fare applicable.
- Armed Forces and related discounts: Changes/Fare changes are as per the highest Business or Economy Class fare applicable.
- In case of Re-issuance - Reissuance Charges and Difference of fare, if any, are applicable.
- (LTC/Leaves) Changes/Refund will be as per the highest Business or Economy Class fare applicable.
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- (LTC/Leaves) Changes/Refund will be as per the highest Business or Economy Class fare applicable.

**Refund Rules**

- For a 10% Change Fee, the originating point is as mentioned below:
  - **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
  - **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
  - **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

**Terms and Conditions**

- **A CHANGE is**
  - **Originating point**:
    - **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
    - **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
    - **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

- **CANCELLATION of booking at least number of hours as mentioned below, before the departure of flight**:
  - **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
  - **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
  - **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.

- **NO-SHOW is when a passenger fails to change/cancel the booking at least number of hours as mentioned below, before the departure of flight**:
  - **NIL (Till 24 hours before departure)**: Non-refundable (Basic fare forfeited) less than 24 hours before departure.
  - **NIL (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.
  - **INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)**: Non-refundable (Basic fare forfeited) less than 1 hour before departure.