

In view of advancing Corona Virus (COVID-19) scenario and subsequent travel advisory issued by concerned authorities and taking into account the health & safety concern of passengers and employees, **Air India** has decided to permit **One Free Change** for the passengers to postpone any international or domestic bookings made to/from areas with a risk of exposure subject to the conditions stated below:

Type of Waiver	One Change on Gratis basis.
Definition of Change	A Change of Date/ Flight/Routing/ Booking Code Modification.
Applicability	1) All Existing Bookings with travel date till 30th April and New bookings booked till 31st March 2020. 2) Modifications allowed on all bookings till 72 hrs prior to departure.
Ticket Stock Restriction	AI, 098 Ticket Stock only.
For Travel Between	Any stations on Air India network.
Ticket Must be Reissued On or Before	31MAY 2020
Other Information	1) Change Fee will be waived for One Instance only -any subsequent changes will be subject to normal reissue fee. 2) In case of non-availability of same fare level, difference of fare will be charged. 3) Tickets can only be reissued by the agency that originally issued the ticket. 4) In case of re-routing, applicable difference of fare will be charged.