

**Guidelines for passengers holding existing Air India tickets (098 documents) for booking on Domestic Flights effective 25 May 2020**

Passengers who have booked on flights for travel date 25th May 2020 upto 31st May 2020, which have been cancelled, cancellation charges will stand waived and passengers will be allowed for Full refund only for tickets issued after 22nd May 2020, when booking resumed for Domestic Flights as per MOCA guidelines.

The above changes can be done through Air India call centres, booking offices and Travel agents.