

## **PASSENGER ADVISORY**

**Dated 23rd March 2020**

### **For Indian Market**

In order to reduce the stress & anxiety of the passengers who must travel during this trying times and also to facilitate those who wants to cancel or postpone the date of travel, Air India has decided to extend following waivers.

**(A) Applicable:**

(For travel between 23rd March2020 to 30th April 2020):All 098 tickets Domestic & International both Inbound/outbound.

**Re-booking /Cancellation of itinerary:**

- i. If you are holding a ticket for a flight operating between 23<sup>rd</sup> March2020 to 30<sup>th</sup>April2020 and you do not wish to travel; you need not visit or call Air India, or your travel agent. You don't even have to report to the airport, for rescheduling your flight.
- ii. Air India will waive No-Show charges i.e. your ticket will be protected at full value.
- iii. As and when you finalise the date of your travel (upto 30th September2020), you can reschedule your travel without paying any date change or sector change fee for your travel.
- iv. **Free of Charge Change-** in *Date/Flight/Routing* is allowed

<b>Residual Validity of tickets/fare at the time of change</b>	<b>Booking can be made till</b>	<b>Booking RBD / Fare *</b>
Less than 6 months validity	30 <sup>th</sup> September 2020	Booking in same/higher RBD is allowed. No down selling of Fares/ RBD is allowed. *Any fare difference is to be collected.
More than 6 months validity	31 <sup>st</sup> March 2021	Booking in same/higher RBD is allowed. No down selling of Fares/ RBD is allowed. *Any fare difference is to be collected

Air India reserves the right to change/withdraw the waiver at any time. The waiver may be amended/extend depending on reassessment of the situation from time to time.