

TRAVEL DATE BEFORE CUTOVER (Before 15 April 2022)			TRAVEL DATE POST CUTOVER (From 15 April onwards)		
SCENARIO	PURE Alliance Air Travel	COMBINATION (AI-9I) Domestic/International Ticket	SCENARIO	PURE Alliance Air Travel	COMBINATION (Air India -Alliance Air) Domestic/International Ticket
REISSUANCE	<p>Unutilized ticket /Partially utilized tickets issued solely on Alliance Air flights for travel before cutover can be :</p> <p>a) Rebooked and Reissued on Alliance Air flights for travel before or post cutover date based on availability till 14 April 22.</p> <p>b) Passengers will also be offered to travel on Air India flights, when routes are common with Alliance sectors.</p>	<p>DOMESTIC : Reissuance of Unutilized /Partially utilized ticket issued for PURE DOMESTIC travel on Air India-Alliance- Air combination flight is not possible .</p> <p>OPTIONS : a) Tickets can only be reissued standalone on Alliance Air flights for travel pre or post cutover date . b) Tickets can be reissued fully on Air India operated flights on Alliance Air parallel sectors . c) In case of no options available, REFUND will be at nil charge.</p> <p>INTERNATIONAL TRAVEL : Reissuance of International tickets issued in conjunction on Air India-Alliance Air flights can not be done .</p> <p>OPTIONS : a) Domestic leg can be booked on Alliance Air parallel sector operated by Air India . b) Unutilized ticket: Refund of Alliance Air domestic sector will be offered at no charge. c) Partially utilized tickets : Passengers are advised to buy separate ticket on Alliance Air sector .Refund of unutilized Alliance Air sector can be claimed after completion of journey at nil charge .</p>	REISSUANCE	<p>Reissuance of unutilized /Partially utilized tickets issued on Alliance Air flights for travel post CUTOVER DATE is not permitted .</p> <p>OPTION: a) Seats will be offered on Air India operated flights on Alliance Air parallel sectors OR b) Refund will be offered at nil charge.</p>	<p>DOMESTIC (Air India -Alliance Air) : Reissuance not permitted with Alliance Air . OPTION : Tickets can only be reissued on Air India operated flights on Alliance Air parallel sectors else REFUND is in order at nil charge .</p> <p>INTERNATIONAL TRAVEL : Reissuance not permitted with Alliance Air . OPTIONS : a) Domestic leg can be booked on Air India on Alliance Air parallel sector operated by Air India . b) Passengers are advised to buy separate ticket on Alliance Air sector. c) Unutilized ticket: Refund of Alliance Air domestic sector will be offered at no charge d) Partially utilized tickets : Refund of unutilized Alliance Air sector can be claimed after completion of journey at nil charge .</p>
REFUND	<p>Unutilized ticket /Partially utilized tickets booked on Alliance Air flights issued for travel before cutover date to be refunded as per the governing Fare rule as the same will be considered as a voluntary refund.</p>	<p>Unutilized/Partially utilized Domestic & International tickets (Air India -Alliance Air) - Refund will be processed as per governing Fare rule .</p>	REFUND	<p>Unutilized /Partially utilized tickets booked on Alliance Air flights for TRAVEL POST CUTOVER date will be refunded as per the governing Fare rule in case of voluntary refund requests.</p>	<p>Unutilized /Partially utilized tickets booked on Air-India- Alliance Air flights for TRAVEL POST CUTOVER date will be refunded as per the governing Fare rule .</p>

Note: Passenger holding tickets on pure 9I flights or booked on AI-9I conjunction ticket Domestic/International for travel PRE or POST CUTOVER can travel as booked without making any change .