

Fee for Change /Cancellation / No Show detailed under : effective 21st Jan'2020				
CLASS	RBDs	CHANGE	CANCELLATION	NO - SHOW
		A CHANGE is Date/Flight/Routing/Booking modification	CANCELLATION of booking at least number of hours as mentioned below, before the departure of flight	NO-SHOW is when a passenger fails to change/cancel the booking at least number of hours as mentioned below, before the departure of flight
First Class	F & A	NIL (Till 1 hour before departure)	NIL (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (less than 1 hour before departure)
Business class	C, D & J	NIL (Till 1 hour before departure)	NIL (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (less than 1 hour before departure)
	Z	INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (less than 1 hour before departure)
Economy Class	Y	NIL (Till 1 hour before departure)	NIL (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (less than 1 hour before departure)
	B & M	NIL (Till 1 hour before departure)	NIL (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (less than 1 hour before departure)
	H,K,Q,V,W,G,I & U	INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)	INR.3000/- or basic fare whichever is lower (Till 1 hour before departure)	*Non-Refundable (Basic fare forfeited) less than 1 hour before departure
	T & S	INR. 3000/- or basic fare whichever is lower (Till 24 hours before departure). Not Permitted less than 24 hours before departure	INR. 3000/- or basic fare whichever is lower (Till 24 hours before departure). Non-Refundable (Basic fare forfeited) less than 24 hours before departure	*Non-Refundable (Basic fare forfeited) less than 24 hours before departure
<p>(Penalty amount plus applicable Goods & Service tax (GST) as per booking RBDs)</p> <p>(a) Re-issuance of First class & Business class ticket : 12% (GST) on reissuance amount.</p> <p>(b) Re-issuance of Economy class ticket : 5% (GST) on reissuance amount, wherever applicable.</p> <p>(c) Cancellation / Refund charges for First & Business class ticket : 12% (GST) re-issuance amount, wherever applicable.</p> <p>(d) Cancellation / Refund charges for Economy class ticket : 5% (GST) re-issuance amount, wherever applicable.</p> <p>(e) No-show charges for First & Business class : 12% (GST) of no-show fee, wherever applicable.</p> <p>(f) No-show charges for Economy class : 5% (GST) of no-show fee, wherever applicable.</p> <p>(g) No Re-validation or Cancellation Fee applicable on Infant Tickets.</p> <p>* In terms of CAR issued by DGCA file no. 23-16/2016-AED effective 1st August 2016 Under no circumstances, the cancellation charges shall be more than the basic fare plus fuel surcharge.</p> <p>(In Air India on domestic Fuel charge is already merged with Basic Fare)</p> <p>** No-Show charges waiver at airport for domestic sector for RBDs - H, K, Q, V, W, G, L, U, T, & S in case, the passenger has reported at the Airport, after closure of counter but before departure of flight) for a Domestic sector, and only when passenger is being rolled over / travelling on the next available flight of Air India. In such case to facilitate a no-show passenger the waiver of no-show INR.3500/- plus 12% (GST) for business class ticket & 5% (GST) for economy class ticket, to be authorised by the Airport Duty Manager at the time of flight only, and cannot be levied / waived at CBO.</p> <p>Further, fare difference if any as per the RBD / Fare Basis available / applicable on the next available flight, will have to be charged from the passenger in addition to the no-show penalty, plus applicable (GST) as mentioned above.</p>				

Note:

a). Above Charges are applicable per coupon.

In case of non-refundable, Basic Fare will be forfeited.

b). In case of Re-issuance : Reissuance Charges and difference of fare, if any, are applicable.

c). LYT Tickets: Change/Refund Fee will be as applicable for highest Business or Economy Class fare

d). Armed Forces and related discounts : Change/ Refund Fee applicable as per RBD fare rules. All categories of (Armed Forces, Paramilitary Forces, General Reserve Engineering Forces, War Disabled Officers, War Widows and Gallantry Award Tickets under RBD K to L), (Armed Forces Bravery Award Tickets under RBD K to L)

(B) :- The refund rules applicable to Link Fares on all RBDs are as under:

(A) Originating point:

1. Tickets issued on fares under: RBDs K to U

a) Refund - Permitted up to 1 hr before scheduled departure of the flight against a Refund Fee of - Rs. 3000/- on the fare component.

b) Refund of No-show ticket : Non Refundable (Basic fare)

(B) Intermediate Point :

In case of completion of part itinerary, a passenger desirous of claiming refund will be allowed to do so after deducting the applicable fare on booked RBD, for the sector travelled along with the applicable Refund Fee plus applicable goods & service tax(GST).

(C) :- In cases of Flight Disruptions:

(a) Alternate arrangements are made by the Airline- No Refund

(b) Passenger is taken back to the point of origin by the first available service - Full amount to be refunded.

(c) Own arrangement for the cancelled sector is made by the passenger(s): Refund of Basic fare of the cancelled sector

(d) The passenger is not taken to the ticketed destination & passenger(s) makes own arrangement : Full refund in order in respective RBD along with unutilized non-airline taxes, if any.

(e) No Re-validation or Cancellation Fee applicable on Infant Tickets.