

Dated: 26 April 2021

In view of suspension of flights between India and Canada effective 23 April 2021 till 23 May 2021 by Canadian authorities due prevailing Covid situation in India, please find below the waiver for facilitating passengers booked on itineraries involving our Air India's non-stop flights between India & Canada (Vancouver/Toronto)

(A) APPLICABILITY:

This waiver is applicable for tickets issued on 098 Document.

(B) TICKETS ISSUANCE DATE RANGE :

Applicable for tickets issued till 23rd April 2021.

(C) TRAVEL DATES FOR WHICH WAIVER IS APPLICABLE:

Applicable for travel dates between 23rd April 2021 till 23rd May 2021.

(D) PENALTIES:

- a. **Change Penalty Waiver:** For Ticketed itinerary, between 23rd April 2021 till 23rd May 2021 only for first instance, charges for Date, Flight, Routing, Sector and Booking Code will be waived. For any subsequent changes, original ticketing conditions **with respect to penalties i.e. Change, No-show will apply.**
- b. **Cancellation fee waiver :** In case passenger wants to cancel for the travel period: 23 April 2021 till 23 May 2021, NIL cancellation charges will apply.

(E) REBOOKING WINDOW:

From the date of resumption of flights till 30th November 2021 except blackout dates.

(F) BLACKOUT DATES FOR TRAVEL:

Blackout period for re-booking (Applicable for Ex-India only): 01st August 2021 up to 10th September 2021

(G) FARE DIFFERENCE

NIL fare difference will be applicable **for First Instance only** if the final destination remains unchanged & tickets are **reissued within the rebooking window. For reissuance outside the rebooking window, only change fee will be waived off but difference of fare is applicable.**