

## FAQs for Evacuation Flight Booking Ex-India

Q To which destinations on Air India operated Evacuation flights ex-India, can I book a ticket?

A As of now, passengers can book tickets for travel to US, UK, Germany, Singapore, Australia, France, Italy (Rome), Bangladesh and Canada. Please refer to our Evacuation Flights Schedule.

Q Can I book my ticket for onward travel from the point of destination?

A Air India is providing only point to point travel on the above sectors. Any further travel onwards would need to be arranged by you separately.

Q How & where can I book my ticket for traveling from India on the Evacuation flights?

A Fresh ticket can be booked online through Air India website [www.airindia.in](http://www.airindia.in) and from Air India Booking offices and Air India Call Centre  
Call Centre Contact Nos: **1860-233-1407, 0124-264-1407, 020-2623-1407**

For Booking tickets on AI website, you need to click the **Know More** button under **Book on Flights Ex-India** on the home page, after accepting the mandatory conditions you will automatically be navigated to the booking page.

Q I am already holding an Air India ticket for the sector I want to travel on. Can I use the same?

A For passengers already holding valid Air India tickets (ticket numbers, starting with 098) for the sector of travel, an additional charge would be applicable. Please contact Air India Booking offices / Call Centre for details

Q I already hold a Visa for the destination country. Can I travel?

A While you are holding a valid visa, each country has different restrictions for travel to their country. You are required to recheck with the regulatory website for mandatory requirements. However, you must also ensure that your visa is valid for at least one year from date of travel

Q Is there any other documentation required by Air India for travel?

A You would also need to give an Undertaking / Self Declaration at the time of check-in. For details refer Air India website [www.airindia.in](http://www.airindia.in)

Q Do I need any additional clearance / pass to reach the airport?

A Normally your ticket should be sufficient permission for enabling travel to the airport. However, you, may check if there is any additional clearance required from the local District Authorities in your area.

Q What is the permissible baggage allowance?

A. You can carry one piece of Hand Baggage weighing not more than 7 kg and check-in baggage allowance as per your ticket.

Q What is the reporting time at the Airport?

A You are required to report at the Airport, at least 4 hours before the departure of the flight. The Check-in for the flight will close 75 minutes before departure time.