

How to Upgrade Online With FR Points on Air India Flights

7

EASY STEPS

No need to call the "Call Center" or visit the "Booking Office" Just Login in to your Flying Returns Account & do the following

Screen-01

Profile Summary

Email: xyz@gmail.com
Mobile Number: +91 99999 99999
Membership Number: 123456789

XYZ
123456789
ACTIVE
30/04/2018

Card Validity Period: 30/04/2018
Tier Level: The Maharajah Club
Verification Status: Verified

Base Miles: 699810
Bonus Miles: 6933291
Used Miles: 7305140
Expired Miles: 9650
Balance: 318311
Transactions to Tier: 20

Step 1 → Upgrade with Miles Air India

Click on "Upgrade with Miles Air India" to upgrade Air India flight with Miles for self or for others.

Screen-02

Upgrade Request

Enter the passenger name as spelt in the passport for each passenger upgrade request. Next, enter the flight information and click 'Next'.

FFP Carrier Code: AI
Booking Class Ref: JXFMF

Passenger Information

No	Last Name	First Name	Ticket Number	Sponsor Account No.	Passenger FR Account No.
1	KHURANA	VARSHA	0982100001934	123654789	(Optional)

Flight Information

Carrier Code	Flight No	Original Booking Rbd	Date	Departure (Airport code)	Arrival (Airport code)
Air India	665	Economy (H)	2017/10/26	New Delhi (DEL)	Mumbai (BOM)

Step 2.a → Mismatch between request and number of passengers in booking

Contact "Air India Booking Office" or "Air India Call Center" for Splitting the PNR. Once PNR is Split then start again from Screen-01.

Click "BACK" to go back on "SCREEN-01" to start again

Screen-03

Start

You are the sole sponsor account to be used for this upgrade request. All passengers on one booking will be included with your upgrade request. To select fewer passengers for the upgrade requests than the total on the booking, Contact Air India Call Center for the booking split.

FFP Carrier Code: AI
Booking Class Ref:

Number of Passengers: 1, 2, 3, 4

Step 3.a → Select 1, if One passenger in One PNR to be upgraded. Select 2, if Two passengers in One PNR and both to be upgraded and so on till last passenger.

Click "NEXT" to fill the PNR & passenger details for upgrade

Screen-04

Upgrade Request

Enter the passenger name as spelt in the passport for each passenger upgrade request. Next, enter the flight information and click 'Next'.

FFP Carrier Code: AI
Booking Class Ref: JXFMF

Passenger Information

No	Last Name	First Name	Ticket Number	Sponsor Account No.	Passenger FR Account No.
1	KHURANA	VARSHA	0982100001934	123654789	(Optional)

Flight Information

Carrier Code	Flight No	Original Booking Rbd	Date	Departure (Airport code)	Arrival (Airport code)
Air India	665	Economy (H)	2017/10/26	New Delhi (DEL)	Mumbai (BOM)

Step 4.a → Fill the 5 Digit Alpha-Numeric PNR details which is mandatory

Step 4.b → For each passenger fill in mandatory details which match Ticket/PNR

Step 4.c → Passenger FR Account No. to be updated if other than Sponsor.

Step 4.d → Fill in mandatory Flight details which should match Ticket / PNR

Click "NEXT" to check the details you have entered before "CONFIRM"

Screen-05

Confirm

Please review the details of your upgrade request below. To submit your request, click the 'Confirm' button.

FFP Carrier Code: AI
Booking Class Ref: JXFMF

Passenger Information

No	Last Name	First Name	Ticket Number	Selected Sponsor Account No.	Passenger Account No.
1	KHURANA	VARSHA	0982100001934	123654789	

Flight Information

TKT Carrier	Flight No	Class	Date	Departure	Arrival
AI	380	Economy (H) > Business Class	2017/10/26	DEL	BOM

Deducted Miles

No	Sponsor Account No	Deducted Miles
1	123654789	15000

Step 5.a → Check & Verify all the details you have entered in Screen-04 are correct. If not correct then go to "CANCEL" the transaction & Re-enter.

Click on "CONFIRM" if all details are "Correct & Verify"

Screen-06

Result

Miles has been deducted successfully. Please Click 'COMPLETE' button.

FFP Carrier Code: AI
Booking Class Ref: JXFMF

Passenger Information

No	Last Name	First Name	Ticket Number	Selected Sponsor Account No.	Passenger Account No.	Certification Number
1	KHURANA	VARSHA	0982100001934	123654789		0981054705164

Flight Information

Status	TKT Carrier	Flight No	Class	Date	Departure	Arrival
✓	FFAI	665	Economy (L) > Business Class	10/26/2017	DEL	BOM

Step 6.a → Please Note this Certification Number & Quote this Number with Original ticket for Check-in at higher class to the airport.

Step 6.b → Upgrade Successful

Step 6.c → Upgrade Successful

Click "COMPLETE" to conclude the flight upgradation process

Step 6.d → COMPLETE

Screen-07

Successfully Upgraded

The image could not be found. Upgrade Other Flights

If you would like to request another upgrade using the same member account, click "Upgrade from same account".

UPGRADE FROM SAME ACCOUNT

Step 7 → CLOSE

Your Upgrade is now concluded. Click "CLOSE" if no further upgrade. If you want to upgrade another person with points from your same account then click "UPGRADE FROM SAME ACCOUNT"

There is no need to re-issue ticket. Your Original PNR has been updated with the upgrade against miles & booking class/RBD changed to "I" (for Business Cabin) or "O" (for First Cabin.)

The PNR has also been upgraded with the Upgrade Certification Number in the "SSR" element.