

7 Easy steps to Revive Expired Points & Redeem Award tickets therefrom.

1

How many Expired Points do I have that can be revived?

Check your statement of the previous month

Statement Generation Date 02/01/2019

Expired Points available for Revival: XXXX @60

OR Keep your 9 digit Flying Returns number handy to quote and then, from your registered mobile number on record provided at time of KYC, call our 24 X 7 Call Center on 1860-233-1407.



2

How much to pay per point and where?

All or any part of points expired between 2006 and 2018, can be revived @ 60 paise per point and payment for revival can be made either at any Air India Booking office or at Call Center.



3

How to pay for revival of expired points on phone?

Keep a valid credit card handy along with your 9 digit FFP number & from your registered mobile number on record provided at time of KYC, call our 24 X 7 Call Center on 1860-233-1407.



4

What is the validity or Shelf Life of points that will be revived?

Points revived by paying 60 paise shall be valid for 1 year & Points revived by paying 40 paise shall be valid for 1 year. During this window - period, an award ticket has to be redeemed. If an award is not redeemed within the stipulated period, the revived points will expire again. 40paise offer is valid on Birthday/announced Special Events only.



5

After revival, for what future date of travel can an award ticket be redeemed?

An award Ticket can be booked or redeemed for any future date of travel - with in next one year. Date change on award tickets is not permitted, hence it is best used on date booked for.



6

Caveats & Restriction on Award Ticket redeemed against revived points?

If award ticket made against revived points is not used or put in for cancellation & refund, then corresponding points shall auto-expire and shall not be credited back in member's account.



7

How to redeem an Award Ticket against these revived points?

Either log into your Flying returns Account and book to redeem online for travel on Air India. Keep a valid credit card handy to pay for taxes. OR Call from your registered mobile number on record, provided at time of KYC, call our 24 X 7 Call Center on 1860-233-1407.



Tips to make the most of your Flying Returns Membership.

1. [Log in & Complete KYC](#)
2. [Book Online](#) - Get Web Bonus
3. [Pay by AI-SBI](#) - Get 30x / ₹100 spend
4. Start or Join a [Family Pool](#) to combine Points
5. Redeem Online on [Air India & Star Partners](#)
6. [Upgrade Online](#) - with reduced FR Points
7. [Check-in Online](#) - Avoid queue at Airport
8. [Claim Online Retro](#) for 12 Months old AI flights
9. [Revive Expired](#) points since 2006



GET BEST ROI (Return On Investment) ON FLYING RETURNS POINTS BY REDEEMING IN USA/CANADA/EUROPE ON STAR PARTNERS OR UPGRADE AGAINST FR POINTS IN INDIA.

Now Upgrade Online with (FR) Points
Upto 4 hours before departure



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