

In view of UK Govt. New Compliance Measures effective 04:00 AM - 23rd April 21, which has resulted in changed travel conditions for passengers and also reduced frequency on IN-UK-IN route, please find Waiver for facilitating passengers booked to travel on itineraries involving India-UK-India route.

Ticket Stock: The waiver is applicable for tickets issued on 098 documents.

Applicability:

(A) For all confirmed tickets issued prior to 23.04.2021 - New Compliance measures

(B) For all confirmed tickets both pre and post 23.04.2021 - Flight is cancelled as a result of flight curtailment.

Travel dates for which waiver applicable: From 23rd April 2021 onwards till flight conditions are normalised.

Waiver of Penalties:

a. **Change Penalty Waiver:** For **A & B**, between 23rd April 2021 till normalcy of flight schedule, charges for Date/Flight will be waived. First change will be free, for any subsequent changes, original ticketing conditions w.r.t penalties i.e., Change, No-show will apply.

b. **Cancellation fee waiver:** In case passenger's **scheduled flight is cancelled**, for passengers desiring to take refunds, **NIL** charges will apply.

Rebooking Window:

Passenger will be allowed to re-book for a future date before 29th October 2021. Except **Black-out period** as mentioned below:

Ex-India: 01st August- 10th September 2021

Ex-UK: 15th July- 15th August 2021

Free change can be availed only once, in case of subsequent changes, rules as per the original booking class will apply.